

8:30am Registration opens, Coffee and tea on arrival

9:30am Welcome & Acknowledgement of Country

9:45am Opening address, Commissioner Mohamed Mohideen, Victorian Multicultural Commission

10:00am Costa Vasili, Ethnolink

Session 1

Multicultural Communications: What's your why?

Tawana Basutu, Crime Stoppers Victoria

Translations and Community: Crime Stoppers Victoria

Lee Yacoumis, National Accreditation Authority for Translators and Interpreters (NAATI)

Setting and maintaining professional standards in the translating and interpreting sector

Isabella Twomey, Department of Education, Victoria

Kinder Translations: creating accessible and translated web content

11:00am Morning tea

11:20am Sarra Abdulatti, Department of Health, Victoria

Session 2

Victoria's mpox outbreak: Communications approach

Anni Tillack-Benton, Health Translations

The Health Translations Library's Vital Role in Promoting Health Equity

Asvin Phorugngam, Victorian Electoral Commission

Multicultural video: Electoral information - A collaboration between the VEC & community members

Anthony Lam & Dorian Detragiache, Punchy Digital Media

Animating Diversity: How to Connect Cultures with Universal Messaging

12:20pm Community Panel, hosted by Ethnolink's Head of Community Engagement, Shereen Ghali, with panelists Serena Low, Himanshu Gupta & Catalina Neira

1:00pm Lunch

1:45pm Lauren Karas & Amy Buckley, Department of Families, Fairness and Housing, Victoria

Session 3

Better practice guide for multicultural communications

Nives Zerafa, Continence Foundation of Australia

Reaching diverse communities to talk about incontinence

Krushnadevisnh (Kano) Ravajli, Third Culture Australia

Bridging Understanding: Multicultural Young People as Knowledge Brokers

Kathleen Tan, R U OK?

R U OK?: Connecting with Seniors

Nikolaus Rittinghausen, Centre of Cultural Diversity in Ageing

Co-designing with seniors from culturally and linguistically diverse backgrounds to enable more inclusive communication

3:15pm Afternoon tea

3:35pm Keynote: Erika Gonzalez (PhD), RMIT University, *Quality: A shared responsibility*

4:30pm Summit concludes

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